



# Buying and Using Phone Cards

Phone cards can help you make calls overseas while saving money. But high fees can cost you time you thought you had, and money.

## How do I compare phone cards?

Before you buy a phone card:

- choose at least two phone cards to compare
- find information about the fees. That information usually is on the sign for the card
- write the charges for:
  - > maintenance fee
  - > fee to dial the access number
  - > fee to call a mobile number
  - > fee to end the call
- compare the fees for the two cards. Choose the card that is best for you

## How else can I save money?

- Buy cards for a small amount of money – for example, \$2.00 or \$5.00. You are buying fewer minutes. But you will not lose much money if the card does not work.
- Check the expiration date. Be sure you can use all the minutes by that date.
- Make sure you see a customer service number on the card. That means you can get help if you need it.



### What if I have problems with a card?

You might have a phone card that does not work. Or a card with fewer minutes than you thought. If you do, report it:

- Call the Federal Trade Commission at 1-877-382-4357 (TTY: 1-866-653-4261).
- Tell the person on the phone what happened. You can give as much or as little information as you want.